

New Reaxys FAQ

Q: Why did Elsevier change the UI for Reaxys?

A: The basic look and feel of the Reaxys query interface has remained constant since Reaxys was first released in 2009. Based on user feedback and consultation with our scientific advisors, we were encouraged to think about various improvements, especially in the area of providing better access to the rich data in Reaxys. Since users don't always want to start their workflow with a structure query, we made it our goal to make the content in Reaxys more discoverable by providing easier entry points for users. So, we redesigned the query page and tested it thoroughly with our development partners. The result of the first phase of these improvements is available in the new Reaxys release as of April 2nd. Further gradual improvements are in the pipeline for 2013 and will be released subsequently later this year. Details of this will be communicated in a timely manner to allow a proper adaptation.

Q: Can I use my current UN/PW with the new interface?

A: The new user interface doesn't change anything on the Reaxys administration site. All user names and password as well as the Reaxys URL will remain unchanged.

Q: Will my previously saved searches/saved queries still be available in the new UI?

A: Typically queries are saved locally on your workstation and they can be re-imported in the new UI. However, we will not be able to translate the previous queries into the query forms on the standard tab. Instead the query will be loaded into the Advanced tab and can be executed from there. Saved hitsets can be re-opened in the new Reaxys as usual via the History tab, and for the queries the same applies as described before.

Q: Will I need to re-create my alerts?

A: This is not necessary. All saved alerts will be available through the new Reaxys.

Q: Can I save a customized form for future use?

A: In fact the new Reaxys will automatically remember any changes made to both the standard query page and the subject query forms for logged-in users. The next time a user logs into Reaxys he will be presented with the query page in the same format as when he left Reaxys previously. Certain query forms (incl. the structure/reaction query form) can be removed from the main query page by clicking the "X" attached to the form. Anonymous users will always be presented with the default setting, though. This can also be reloaded by clicking the "Reset Form" button.

Q: Who should I contact if I have questions about the new UI?

A: Please contact our Customer Care team. We are happy to answer any Reaxys related questions.

Q: I'd like to search for *Patent Assignee*, but I don't see it on the new Literature form.

A: Patent Assignees are actually available through two search fields – the Author search field and the Patent Assignee search field. If you don't want to change the Literature subject form and just keep it as is then you may just enter the patent assignee query in the author search field. If you want to change the literature subject form then just click the link "View more fields" and modify the settings using the presented dialog box.